

Quality policy



Quality Policy

As an owner-managed business our prime aim is to provide outstanding service to our customers, thereby achieving efficiency and long term profitability.

Our scope of certification and of our Quality Management System is;

'Application of paint systems to various substrates to customer specifications'

Non-applicable requirement of ISO 9001:2015

Our Certification Body has accepted that;
Since we do not design and develop products, the requirement is considered to be not applicable.

We are committed to continually improve our organisation, our Quality Management System (QMS) products and service through improvement objectives and we will carefully monitor progress to ensure improvement is realised and maintained.

Improvement is driven by:

- Co-operation with customers, partners and preferred suppliers.
- Implementation of best practice.
- Encouraging teamwork.
- Embracing technology.
- Encouraging personal development.
- Instigating system improvements.
- Providing services which meet customers' needs and expectations.
- Conforming to all relevant standards and legal requirements.

We have therefore adopted and implemented a QMS which complies with the international standard ISO 9001 and had this externally assessed and registered by a UKAS-Accredited Certification Body.

Awareness of our policy, objectives and the relevant requirements of our QMS, amongst all employees and others who work for us is crucial. To this end we have a programme of training and awareness, which ensures that staff competence and awareness is maintained, and a process for ensuring that contractors and suppliers are fully aware of our required standards.

This policy is available to interested parties on request.

Signed; C Ashton

